THE FIGURES IN THE MARGIN INDICATE FULL MARKS FOR THE QUESTIONS

Candidates should answer Question Nos. 1 and 5 which are compulsory and three of the remaining questions, selecting at least one from each Section

SECTION—A

1. Write notes on any three of the following in about 200 words each: \(20 \times 3 = 60\)

(a) Organisational behaviour as a dynamic system

(b) Models of motivation

(c) Informal organisation

(d) Transactional analysis

2. Define the term ‘organisation’. Critically discuss the major goals of business organisations. \(60\)

3. What do you mean by informal structure of organisation? Make a difference between line and staff structure. \(60\)

4. Discuss Fadrick Hegberg’s two-factor theory of motivation and make a comparative analysis with need hierarchy theory. \(60\)
SECTION—B

5. Write notes on any three of the following in about 200 words each: \[20 \times 3 = 60\]
   
   (a) Migratory nature of industrial labour
   
   (b) Collective bargaining
   
   (c) Workers' participation in management
   
   (d) Joint management council

6. Briefly describe the scope of industrial relations in India. Mention different theories of unionism. \[60\]

7. What are the mechanisms taken by the Government of India for prevention and settlement of industrial disputes as per ILO guidelines? \[60\]

8. Define the term 'minimum wages'. Discuss fair and lively wages as per Wage Board recommendations of the Government of India. \[60\]

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